

## Slocomb Commercial Limited Warranty

Slocomb Vinyl Window and Door herein know as "Slocomb" products are warranted, subject to conditions and limitations listed herein to be free from defective workmanship or materials when subject to normal and proper use. This Warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributed to installation, normal weathering or defects caused by accident, fire, flood, acts of God, vandalism, riot or civil disorder, misuse, abuse by harmful fumes, vapors, solvents, chemicals or chemical pollutants in the atmosphere, mildew, building settlement or structural failure of walls or foundations or if subjected to stresses resulting from localized heat which causes excessive temperature differentials over the glass surface and edges or any other causes or occurrences beyond Slocomb's control. This Warranty applies for a period of (10) ten years from date of manufacturer to the owner of the commercial property in which windows or doors were originally installed.

**Vinyl:** Shall not warp, crack, pit or peel. Applications of unapproved chemicals or coatings shall void this section of the warranty.

**Glass:** Insulated glass has a range of allowable imperfections in accordance with federal government specifications DD-04516 and general industry standards which are outlined on the reverse side of this warranty.

**Seal Failure:** Insulated glass units shall remain free of permanent film formation that substantially obstructs vision through the glass.

**Glass breakage:** Glass will not break or crack. This warranty is limited to incidental breakage, and is limited to 5 insulated glass units in a calendar year.

**Screen:** Frames will not crack or break, screen cloth will not rot.

**Hardware:** Shall operate properly and perform those functions for which it was originally designed

**Condensation** is a naturally occurring phenomenon caused by humidity and temperature variations. It does not indicate a defect in the window or glass.

**Paint:** Exterior paint coating to the original owner to be free from manufacturing defects for (10) ten years, following purchase.

**Remedies:** The original purchaser shall notify the dealer or distributor from whom the windows were purchased promptly with any claim for defect. The dealer or distributor will then contact Slocomb with necessary information to process warranty claims. Slocomb and/or its dealer or distributor must be given a reasonable amount of time to inspect the product for which the claim was made. Slocomb, its dealer or distributor will then repair or replace the defective part only after inspection or if inspection is not practical, after the original purchaser returns the defective part to Slocomb. Slocomb will then ship the repaired part to the original purchaser or the nearest dealer or distributor. The original purchaser will be responsible for freight or postage charges. Proof of original purchase is required before replacement or repair of any parts. The remaining warranty period will apply to the replacement or repaired parts.

***AT SITE LABOR OR SHIPPING IS NOT INCLUDED IN WARRANTY.***

**Limitations:** Slocomb Windows and Doors, Inc., reserves the right to discontinue or change any part or item used in the construction of its windows and doors. Replacement or warranted parts also can be discontinued or substituted at any time.

***NO OTHER WARRANTIES EXPRESSED OR IMPLIED ARE CONVEYED WITH THIS WARRANTY.***



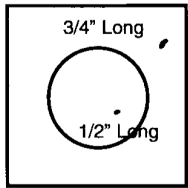
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Hanover TWP, PA 18706

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Phone: 800-248-5494  
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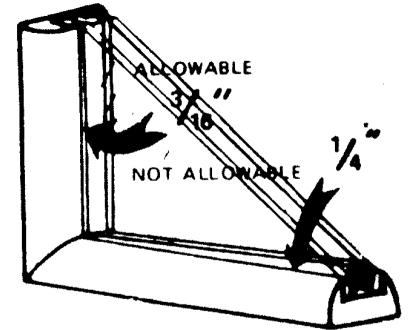
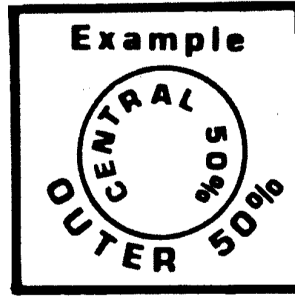
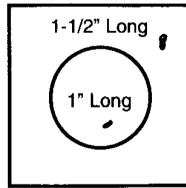
Form: Slocomb 42. 2018

# "Allowable" Glass Specifications

MAXIMUM ALLOWABLE



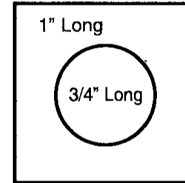
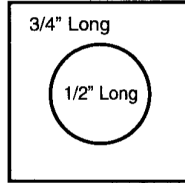
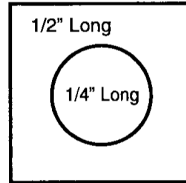
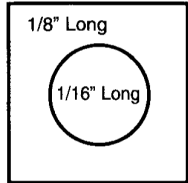
UNALLOWABLE EXAMPLE



**SPACER AND SWIGGLE APPEARANCE**  
 In a sealed insulating glass unit, the two lites of glass are separated by an aluminum spacer channel or a swiggle strip. It is possible to see this channel when looking at the window from certain angles. Please be advised that up to 3/16" of spacer or a swiggle strip showing is acceptable.

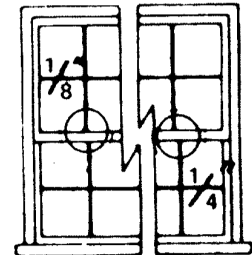
**GASEOUS INCLUSIONS**

Bubbles at the surface of the glass which are open leaving a cavity in the finished surface.



ALLOWABLE

NOT ALLOWABLE

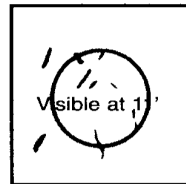
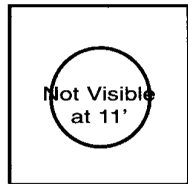


**INSULATING MUNTIN GLASS**

As you probably know, muntin glass is a sealed unit with an aluminum grill between the glass. Because of the nature of our fabrication process, we work within a 1/16" tolerance on both the window and glass. Because of this extremely close tolerance, it is possible that the muntin may not line up precisely on our windows. This will be barely noticeable to the human eye, but we must allow ourselves a 1/8" tolerance.

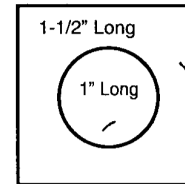
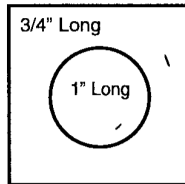
**KNOTS, DIRT AND STONES**

Any particle of foreign matter having an irregular appearance that is imbedded in the glass



**CRUSH**

A lightly pitted area resulting in a dull gray appearance over the region.



**SCRATCHES**

Any marking or tearing of the surface produced in manufacturing or handling, appearing as though it were done by a sharp instrument.

**DIGS**

Deep short scratches.