

## Lifetime Limited Warranty

**Slocomb** vinyl window and door products are warranted, subject to conditions and limitations listed herein, to be free from defective workmanship or materials when subject to normal and proper use, for as long as the original purchaser owns an equity interest in property in which the products are installed.

**Vinyl:** Shall not warp, crack, pit or peel. Applications for unapproved chemicals or coatings shall void this section of the warranty.

**Glass:** Insulated glass has a range of allowable imperfections in accordance with federal government specifications DD-04516 and general industry standards which are outlined on the reverse side of this warranty.

**Seal Failure:** Insulated glass units shall remain free of permanent film formation that substantially obstructs vision through the glass.

**Glass breakage:** For any reason is not included in this warranty.

**Condensation** is a naturally occurring phenomenon caused by humidity and temperature variations. It does not indicate a defect in the window or glass.

**Hardware:** Shall operate properly and perform those functions for which it was originally designed

**Laminated Vinyl:** Interior and exterior laminated vinyl, to the original owner to be free from manufacturing defects for (15) fifteen years, following purchase.

**Paint:** Exterior paint coating to the original owner to be free from manufacturing defects for (10) ten years, following purchase.

**Remedies:** Upon proof of purchase of **Slocomb** products, proof of coverage by this warranty and determination by Slocomb Windows and Doors, Inc., of a valid claim, replacement or repair materials will be supplied free of charge FOB our plant. **AT SITE LABOR OR SHIPPING IS NOT INCLUDED IN WARRANTY.**

**Transferability:** This warranty is transferable under the following terms and conditions. Notification to Slocomb Windows and Doors, Inc., in writing and receipt of a \$75 transfer fee within 30 days of the transfer of ownership of the property in which the warranted products are installed. Upon transfer the period covered by all aspects of the warranty is limited to 20 years from the date of original purchase.

**Limitations:** Slocomb Windows and Doors, Inc., reserves the right to furnish similar parts in lieu of exact replacement parts. This warranty is limited to owner occupied dwelling units and specifically excludes commercial properties.

**NO OTHER WARRANTIES EXPRESSED OR IMPLIED ARE CONVEYED WITH THIS WARRANTY.**



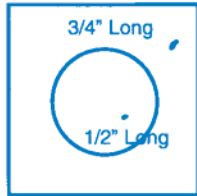
**Slocomb Windows and Doors, Inc.**  
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Hanover TWP, PA 18706

[www.slocombwindows.com](http://www.slocombwindows.com)  
Phone: 800-248-5494  
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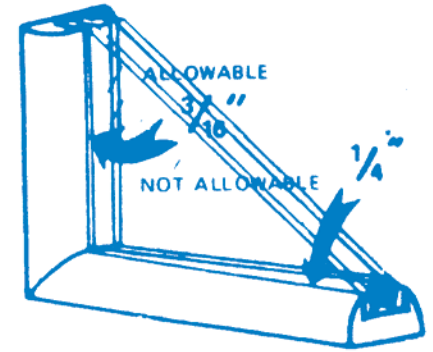
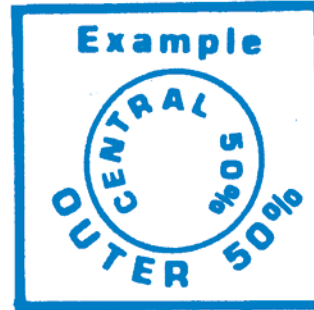
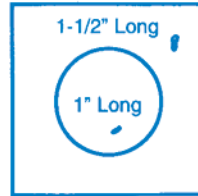
Form: Slocomb 04. 2023

# “Allowable” Glass Specifications

## MAXIMUM ALLOWABLE



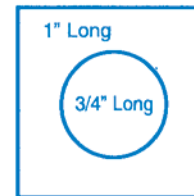
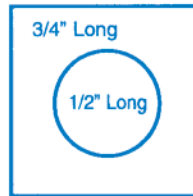
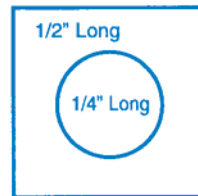
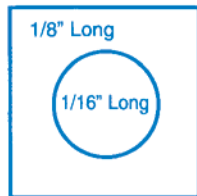
## UNALLOWABLE EXAMPLE



**SPACER AND SWIGGLE APPEARANCE**  
In a sealed insulating glass unit, the two lites of glass are separated by an aluminum spacer channel or a swiggle strip. It is possible to see this channel when looking at the window from certain angles. Please be advised that up to 3/16" of spacer or a swiggle strip showing is acceptable.

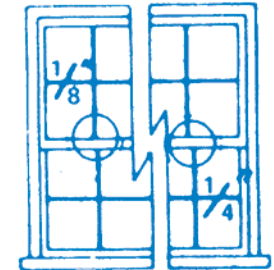
## GASEOUS INCLUSIONS

Bubbles at the surface of the glass which are open leaving a cavity in the finished surface.



## ALLOWABLE

## NOT ALLOWABLE



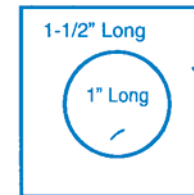
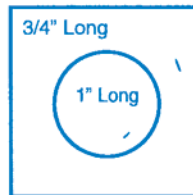
## KNOTS, DIRT AND STONES

Any particle of foreign matter having an irregular appearance that is imbedded in the glass



## CRUSH

A lightly pitted area resulting in a dull gray appearance over the region.



## INSULATING MUNTIN GLASS

As you probably know, muntin glass is a sealed unit with an aluminum grill between the glass. Because of the nature of our fabrication process, we work within a 1/16" tolerance on both the window and glass. Because of this extremely close tolerance, it is possible that the muntin may not line up precisely on our windows. This will be barely noticeable to the human eye, but we must allow ourselves a 1/8" tolerance.

## SCRATCHES

Any marking or tearing of the surface produced in manufacturing or handling, appearing as though it were done by a sharp instrument.

## DIGS

Deep short scratches.